

Iris Djerba Hotel & Thalasso 4*

Djerba, 2nd coastline. Meals: Room Only (RO) / Bed & Breakfast (BB) / Half Board (HB) / Full Board (FB) / All Inclusive (AI)

LOCATION

- Resort: Djerba
- Airports: Djerba-Zarzis – 27 km
- Distance to the main town of the island, Houmt Souk – 15 km
- The town of Midoun – 5 km
- Golf course – 2 km

GENERAL INFORMATION

- Date of construction – 1998
- Last renovation – 2009
- Total area – 4 hectares
- **Check-in:** after 15:00, **check-out:** before 12:00

THE BEACH

- Private sandy beach, 2nd coastline, ≈500 m away from the hotel
- Beach shuttle in the high season, available free of charge according to a schedule
- Beach and pool umbrellas, sun loungers – free of charge
- Mattresses – free of charge by the pool, there's no mattresses on the beach
- Beach towels – free of charge, with a deposit

SERVICES

- Reception 24/24
- Wi-Fi – in the lobby and lobby bar
- Conference hall (\$)
- Thalasso center (\$)
- Laundry service (\$)
- Souvenir shop (\$)
- Parking
- Safe at the reception (\$)
- Currency exchange
- ATM

MEALS

Bed & Breakfast (BB): breakfast only, served buffet style in the main restaurant. According to the BB board, drinks are included in breakfast in the main restaurant, the rest of the time drinks are not served in restaurants and bars. Drinks are available for an additional fee during the opening hours of the bars.

Half Board (HB): breakfast and dinner served in the main restaurant. According to the HB board, drinks are included only in breakfast in the main restaurant, the rest of the time drinks

are not served in restaurants and bars. Drinks are available for an additional fee during the opening hours of the bars.

Full Board (FB): breakfast, lunch and dinner served in the main restaurant. According to the FB board, drinks are included only in breakfast in the main restaurant, the rest of the time drinks are not served in restaurants and bars. Drinks are available for an additional fee during the opening hours of the bars.

All Inclusive: Local alcoholic and non-alcoholic drinks are served from 10:00 to 23:00.

RESTAURANTS & BARS

- The main restaurant *Neptune*
 - Breakfast: 06:00 – 10:00
 - Lunch: 12:30 – 14:30
 - Dinner: 19:00 – 21:00
- The restaurant *Hippocampe* | pool bar
 - Drinks: 10:00 – 17:00
 - Late breakfast: 10:30 – 11:30
 - Daytime snacks: 16:00 – 17:00
- Beach bar
 - Soft drinks: 10:00 – 17:00
- Lobby bar *Bacchus*
 - Drinks: 10:00 – 23:00
- Moorish cafe *Sidi Bou Said* (\$)
 - Drinks, hookah

SPORT & ENTERTAINMENT

- Animation
- Aerobics, water aerobics
- Tennis court
- Fitness room (\$)
- Water polo
- Beach volleyball
- Bocce
- Table tennis
- Mini golf
- Archery
- Billiards (\$)
- Water sports (\$)
- Freshwater outdoor pool
- Children's pool
- Freshwater indoor pool
- Heated seawater indoor pool (\$, in the Thalasso center)

CHILD-FRIENDLINESS

- Mini club for children 4-12 y.o.
- Children's playground
- Baby chairs in the restaurants
- Baby cot (on request, subject to availability)

THALASSO CENTER (\$)

- Hammam, wet room treatments, massage, wrappings

ACCOMMODATION

- There are 289 rooms in total located in the main building and two annex buildings. The main building is equipped with an elevator
- Room types: Promo Room, Standard Room
- Maximum occupancy: 4 people

The basic amenities of a room = the amenities of a **Promo Room**:

- Hotel area view
- Maximum occupancy: 3 people
- Furnished balcony or terrace
- Air conditioning
- Mini bar (\$; on request)
- TV
- Bathtub/ shower
- Hairdryer
- Toiletries (on the day of the arrival)
- Daily housekeeping

In addition to the basic amenities **Standard Room** features:

- Hotel area view
- Maximum occupancy: 4 people

CHANGES OF THE LIST AND TERMS OF PROVIDED SERVICES

- In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 till 30/09. The actual schedule correlates with weather conditions.
- The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09.
- The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don't affect the conditions of tourists' stay significantly.

TOURIST TAX

- According to the law of the Tunisian Republic which came into force on December 8, 2017, tourists traveling to Tunisia must pay a hotel tax on arrival to the hotel.

- The tax is 3 TND per person per night in four- and five-star hotels, 2 TND per person per night in three-star hotels, and 1 TND per person per night in two-star hotels.
- The maximum number of nights the tax can be charged is seven, so customers staying longer than seven nights will only be charged for the first seven nights of their stay. If tourists stay in a hotel for less than a week, they pay only for the actual number of nights.
- Children under 12 are exempt from paying the tax. If a child turns 12 in the first week of a hotel stay, from that moment the tax is charged for the number of nights remaining till the end of that week.